



VITAL ENERGI UTILITIES LIMITED BUSINESS CONTINUITY POLICY SIGNED STATEMENT

Vital Energi recognises the importance of protecting the assets, strength and reputation of the business, in addition to safeguarding the well-being of employees and others in contact with our operations.

This requires an approach which provides for the anticipation, assessment and minimisation of risks to which the business may be exposed and which may disrupt its operations.

As part of this risk management, Vital Energi's policy is to have a Business Continuity Management Plan to minimise disruption and ensure the earliest resumption of business with as little impact as possible on our service to our client base and the business as a whole.

Risk assessment is the key to formulating an overall picture of the vulnerability of each of our functions. The principal risks identified are used to create a comprehensive profile addressed in our Plan.

COMMITMENT TO:

- Ensuring the safety and welfare of staff and visitors.
- Maintaining a strategy for reacting to and recovering from adverse situations is in line with senior management's acceptable risk level.
Maintaining a programme of activity that ensures Vital Energi can react appropriately to and recover from adverse situations in line with the business continuity objective.
- Maintaining a programme of activity which ensures Vital Energi has the ability to react appropriately to, and recover from, adverse situations in line with the business continuity objective.
- Maintaining appropriate response plans underpinned by a transparent escalation process.
- Exercising response and recovery plans at least annually.
- Maintaining a level of resilience to operational failure in line with the risk faced the level of negative impact which could result from failure and senior management's level of acceptable risk.
- Maintaining employee awareness of the company's expectations of them during an emergency or business continuity-threatening situation.
- Take account of changing business needs and ensure that the response plans and business continuity strategy are revised where necessary.
- Remain aligned with best practices in business continuity management.

The Business Continuity Management Plan(s) will be periodically tested as determined by the risk assessment profile in a variety of simulated environments to ensure its effectiveness in the event of an incident occurring and, at the same time to ensure that management and staff understand how the Plan is to be executed and their part in its successful implementation.

Overall responsibility for this policy rests with Vital Energi's Board of Directors as part of our commitment to Business Continuity; we will communicate this policy to all employees and organisations working on our behalf and ensure the latest version is available to interested parties as appropriate.

Handwritten signature of Gary Fielding in black ink.

Gary Fielding

Chairman

Date: February 2023

Handwritten signature of Ian Whitelock in black ink.

Ian Whitelock

Chief Executive Officer

Date: February 2023

The original signed copy of this document is retained by the SHEQ Department
Date Reviewed: 17th February 2023.